Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

# TRADE FAIRS, TOURISM AND CITY: THESSALONIKI INTERNATIONAL FAIR AND THE CONCEPT OF HONOURED COUNTRIES

#### **Dimitris Kourkouridis**

Researcher of Exhibition Research Institute, PhD Candidate, School of Spatial Planning and Development, AUTH, Greece

#### Vicky Dalkrani

Director of Exhibition Research Institute, R&D Manager TIF-HELEXPO SA, Greece

#### **Kyriakos Pozrikidis**

CEO of TIF-HELEXPO SA, Greece

#### Ioannis Frangopoulos

Assistant Professor of Sociology of Space, School of Spatial Planning and Development, AUTH, School of Spatial Planning and Development, Thessaloniki, Greece

Trade Fairs, throughout their long history, have always interacted with their host cities on multiple levels. The significant contribution of trade fairs to the tourism development of their host cities was and still remains undisputed. The city of Thessaloniki has recorded a long and remarkable historical tradition in the

<sup>&</sup>lt;sup>©</sup> University of the Aegean. Print ISSN: 1790-8418, Online ISSN: 1792-6521



organisation of trade fairs. This paper attempts to examine the concept of the 'Honoured Country' within the framework of the International Fair of Thessaloniki, historically, and to explore its multifaceted role. The central hypothesis of this paper concerns the exploration of the multi-aspect role of the 'Honoured Country' concept during TIF and the highlighting of its impact on the city's tourism development. This exploration will take place both over time – through the study of the historical archives of TIF-HELEXPO – as well as through the case study of the 82<sup>nd</sup> TIF, during which China was be the 'Honoured Country'.

**Keywords:** Trade Fairs, Tourism, City, Thessaloniki International Fair, 'Honoured Country', China.

#### INTRODUCTION-METHODOLOGY

Throughout their long history Trade Fairs have always interacted with their host cities on many levels. The significant contribution of trade fairs to the tourism development of their host cities was – and still remains – undisputed. Furthermore, this contribution is so important that it has become one of the strongest motives for local authorities, leading them to adopt the strategy of organising trade fairs in the direction of tourism development.

The city of Thessaloniki with Thessaloniki International Fair (TIF) has a long and remarkable historical tradition in organising trade fairs. From 1926, when the first TIF was organised in Thessaloniki, to this day, the Exhibition and the City have been on parallel courses, capturing the particularities and historical events of each period. The international character of trade fair activity in Thessaloniki, that of TIF in particular, has always been significant. The international character of exhibitions in Thessaloniki was expressed in the 50s, 60s and 70s, with the national participation of high profile and financially powerful countries at special national pavilions, like, for example, the American Pavilion or the USSR pavilion, etc. After a period of decline in national participations and the emergence of trade exhibitions, national trends and developments in trade fairs imposed the need for a new strategy at TIF; thus the

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

concept of the 'Honoured Country' is into practice. So, on many occasions an 'Honoured Country' that presented its important achievements, (economic, cultural, etc.) as well as its most important businesses, was the focal point of Thessaloniki International Fair. This concept had started to fade in recent decades, while over the last few years an attempt has been made towards its revival, with the selection of three geopolitically powerful countries – and potentially important economic partners for Greece – as honoured countries; namely Russia in 2016, China in 2017, and the USA in 2018.

This paper attempts to examine the concept of the 'Honoured Country' within the framework of Thessaloniki International Fair historically and to explore its multifaceted role – especially in tourism sector. The central hypothesis of this paper concerns the exploration of the multi-aspect role of the concept of the 'Honoured Country' during TIF, and the highlighting of its impact on the city's tourism development. The exploration will take place both over time – through the study of the historical archives of TIF-HELEXPO – as well as through the case study of the 82nd TIF, where China was the 'Honoured Country'.

Methodologically, in this paper we are moving on two axes: first of all, we will study the archives of TIF-HELEXPO, examining the multifaceted role of TIF from its institution to this day, while we will then study the strategy of the 'Honoured Country' concept at TIF and its role in each historical period. Secondly, our investigation will focus on the case study of the 82<sup>nd</sup> TIF and China's participation in it. During the 82<sup>nd</sup> TIF, a primary quantitative survey will be carried out with the use of a questionnaire, while a qualitative survey will follow, including semi-directed exploratory interviews with representatives of the Chinese businesses and organisations participating in the 82nd TIF. Finally, as a result from this analysis, we arrived at some conclusions related to the Central Research Hypothesis. The methodology followed in the present paper is schematically presented below (Figure 1).

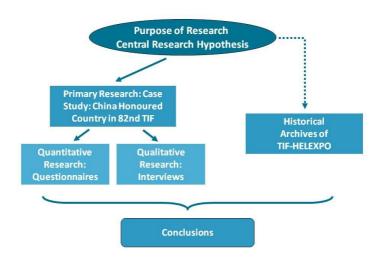


Figure 1. Methodology of the research

# LITERATURE REVIEW: TRADE FAIR, CITY AND TOURISM DEVELOPMENT

Trade fairs have a long history that started in antiquity in the form of bazaars. In the late 18<sup>th</sup> century and early 19<sup>th</sup> century, exhibitions took on a more developed incarnation, with the appearance of World Fairs, which were presented mainly in France and England, and later in Germany and other countries. Since then, fairs have had a constant presence through history. This presence has grown alongside the development and progress of our societies. During this long history trade fairs have interacted with their host cities significantly and on many levels.

At present trade fairs hold a powerful position as a product on the global tourism market (Kokkosis et al., 2011), while the MICE (Meetings, Incentives, Conventions, and Exhibitions) sector in general is one of the most rapidly growing sectors of the tourism industry at the global level (Campiranon & Arcodia, 2007). More

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

specifically, the exhibition sector has been found to make exceptional contributions and offer tremendous prospects to tourism destinations (Wu & Zhang, 2013). The contribution of exhibitions and other related professional events to tourism has attracted particular interest both from researchers and tourism policy-makers at the global level (Lee et al., 2008).

In fact, the competition that has developed in exhibition organising at present has forced trade fair organisers to broaden their field of activity beyond the borders of the area in which the exhibitions are being held. Thus, exhibition organisers do not simply limit themselves to regulating organisational matters; they offer additional services to exhibitors. One of the main responsibilities undertaken is to attract specialised visitors with whom the exhibitors wish to come into contact. Thus, organising meetings between exhibitors and visitors hosted by the organisers through the Hosted Buyers' Programme has now become an important responsibility of the organisers (Han & Verma, 2014). In fact, opportunities for networking and interaction are often referenced as the most significant benefits for participants in trade fairs (Hultsman, 2001). Therefore, networking opportunities greatly motivate participation in trade fairs, a fact that is one of the main reasons behind the increase of such programmes (Han & Verma, 2014), specifically in Europe. Respectively, Cecil and Sperstad (2015) mention the increase in exhibitor participation and the lowering of participation cost for buyers as the main reasons for the increase in the number of Hosted Buyers' Programmes.

Although hosted buyers are mainly interested in the content of the exhibition and the quality and quantity of the exhibits displayed, they are also interested in the place where the exhibition is being held as a tourism destination with socio-cultural importance and appeal, as this affects their overall experience (Lee & Lee, 2014). Visitor satisfaction with their overall exhibition participation experience is of paramount importance for the success of an exhibition destination, as

this determines their intention to re-visit the destination. Moreover, satisfied visitors can disseminate their positive impressions (word of mouth) to potential tourists, thus contributing towards improving the perception of the place where the exhibition was held as a tourism destination (Zhang et al., 2010). Consequently, exhibitions may encourage visitors to re-visit the destination, as a successful exhibition results in visitor satisfaction and creates the basis for repeat visits (City of Edmonton, 2010; Swarbrooke & Horner, 2001). By hosting such events, cities can be promoted in a number of different potential tourist markets (Richards & Wilson, 2004).

It should be taken into account, however, that trade fair visitors mostly consist of demanding and experienced consumers of exhibition tourism (Seebaluck et al. 2015). For this reason, exhibitions must be innovative in order to offer participants better services, provide them with the information necessary for their work (contacts, meetings, information, etc.) and facilitate their access to the tourism resources of the destination (Rubalcaba-Bermejo & Cuadrado-Roura, 1995).

Jin et al. (2013) explore the characteristics that make exhibition destinations attractive to exhibitors in particular. Among them is the general atmosphere of the destination, regarding the options for entertainment and activities during the available free time. This characteristic includes a tourism aspect, seeing as exhibition participants can evaluate a destination through their participation in recreational and down-time activities. Nonetheless, this aspect has not been explored herein.

Hankinson (2005) studied brand images of destinations from the perspective of tourists visiting a destination for business meetings, incentive events, conferences and exhibitions, and examined their relationship with perceived quality and commercial criteria for selection a business destinations. The analysis carried out resulted in three key factors that play a crucial role for the brand image of a destination: the overall attractiveness of the destination, the functionality (more facilities, professional tourism infrastructure,

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

accessibility, etc.), and the ambience (events beyond the reason for the visit, variety of activities, tourism areas, destination identity, etc.). While all three factors were correlated with perceived quality, the commercial criteria for the selection of a business destination were found to be dominated by a destination's functional – rather than its ambience-related – attributes.

Similarly, Jin et al. (2010) studied the factors that influence and motivate exhibitors and visitors to participate in trade fairs, which included certain important factors related to tourism. According to the results, visitors and exhibitors have similar views concerning most of the factors that may influence their decision to participate in a trade fair. Professionalism, services and the organiser's reputation were the top three criteria that both groups considered to be of paramount importance. As regards the destination's factors in particular, safety and a positive image of the city were considered particularly important factors for the visitors' decision to participate in an exhibition. Additionally, both groups report factors relating to the entertainment capabilities of the destination (climate, high-quality accommodation, sights, tours and entertainment/night-life), as well as cost. The importance of a destination in the decision of visitors to participate in a trade fair is also stressed in the study by Rittichainuwat and Mair (2012). More specifically, the researchers found that the host destination of an exhibition is the second most important factor - following the factor of special offers - influencing the decision of visitors to participate in an exhibition. Consequently, visitors attach great importance to the destination where the exhibition is being held.

Moreover, although the approach by Boo et al. (2008) focuses on the case of convention tourism, it is still of particular interest, as it confirms the hypothesis that the attractiveness of a destination is linked to the behaviour of visitors during their stay. The research results showed that different groups of people with diverse behaviours during their visit, evaluate cities hosting convention tourism in a different manner. Therefore, according to Boo et al. (2008), visitor behaviour is an important factor determining the appeal of a destination.

Through this brief review of the bibliography, the important role that trade fairs can play – as regards tourism for host cities – becomes apparent. Naturally, this is the reason that this subject has attracted the interest of the research community.

In the case of Thessaloniki, TIF-HELEXPO seems to have adopted a combined strategy that involves the internationalisation of its exhibition activities and the attraction of foreign visitors to the city. On the one hand it adopts the strategy of attracting and hosting foreign buyers to trade fairs through its hosted buyers' programme. At the same time, the organization of fam trips is internationally applied for the promotion of tourist destinations and, in the case of the exhibition industry, expresses the postmodern model. In the Greek case, we spoke of a hybrid model that combines postmodern with modern elements but also with practices of attracting and displaying tourist sites of Greece. Thus, the international social capital of the exhibition is strengthened through the cultural capital of local tourist attractiveness (Kourkouridis et al., 2017a; Kourkouridis et al., 2017b). On the other hand, TIF-HELEXPO devised the institution of the 'Honoured Country' at Thessaloniki International Fair as a further tool to supply prestige to its exhibition activity. This institution originates from a previous modernist period of International – Global Exhibitions, adapted to present standards.

Consequently, the strategy mentioned above, combines the cultural aspects of development and the notions of the "social capital", "trust" and "reciprocity" between entrepreneurs, employees and local institutions. TIF-HELEXPO's strategy seems to attribute, following the track of cultural turn, pursuing economic development through local cultural strategies such as those achieved in Silicon Valley, California and elsewhere in the world (Papadimitriou and Frangopoulos, 2018).

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

# THESSALONIKI INTERNATIONAL FAIR AND THE CONCEPT OF THE 'HONOURED COUNTRY'

The city of Thessaloniki, as mentioned in the introduction, has a long exhibition tradition. Thus, the historical development of the city has progressed alongside the development of exhibition activity.

The first references to the early form of exhibition activity (bazaars) come from the Byzantine Era, specifically the 11<sup>th</sup> century AD, with the bazaars that were held every October in the framework of the celebrations for the city's patron saint, Saint Demetrius (Hekimoglou, 2005).

During the times of the Ottoman Empire this event continued. The continuation of this institution is also related to the significant commercial role played by Thessaloniki at the time, seeing as an important portion of goods in the Balkan region were transported through a network of local bazaars, the most important of these being the event in Thessaloniki.

The exhibition history of Thessaloniki, in the modern form of trade fairs that we are familiar with, started in 1925. Nikolaos Germanos and a group of entrepreneurs and journalists of Thessaloniki were inspired to create and materialise the idea of organising the first Thessaloniki International Fair (TIF) in 1925. The first ever TIF was held in October 1926 in the Field of Mars area – near the present grounds – where it remained until 1940 (Hekimoglou & Roupa, 2000).

During its first period of events, 1926-1939, TIF played two roles: On the one hand it had an economic character that was expressed through the need for an increase in commercial transactions in the Balkan region and Eastern Europe, and on the other it had a political character, expressed through official state participations that presented their progress and new products (Kourkouridis et al., 2016).

The next TIF was held eleven years after the 1939 event due to World War II and the destruction of the facilities brought about by the war. The first post-war TIF was organised in 1951 at new facilities located where Thessaloniki's present exhibition centre is (Pozrikidis, 2014). This event – and all those that followed until 1970 – was carried out in the broader framework of the era for the economic – production regeneration of Greece, as well as the Cold War transition period, during which exhibition activities were characterised by national participation of countries with great prestige and financial power, such as the USA and the USSR.

From 1970 onwards exhibition activity gradually took on a new form, through which trade fairs took to the fore. These trade fairs concerned one specific sector and concentrated entrepreneurial interest in that sector. Thus, the importance of the general fair's role gradually faded and that of trade fairs specialising in specific sectors was strengthened (Pozrikidis, 2013).

That specific exhibition form continued until recently (2010), however, in the framework of the financial crisis and the intensification of the need for extroversion in the Greek economy, an effort was made to strengthen the international character of the exhibitions held in Thessaloniki. Thus, a more organised and systematic effort was made to attract foreign commercial visitors (Kourkouridis et al., 2016).

During the 00s, in an effort to stimulate TIF's international role, a new strategy was adopted, which was expressed through the concept of the 'Honoured Country'. Specifically, the institution began in 1998, as an evolution of official state participations, and it has been repeated nine times so far (Table 1.).

**Table 1.** The concept of the 'Honoured Country' at TIF

			'Honoured
Year	Trade Fair	Date	Country'

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

	63 <sup>rd</sup> TIF	5 – 14	
1998		September	China
		1998	
2000	65 <sup>th</sup> TIF	2 – 11	
	<b>6</b>	September	USA
		2000	
2002	67 <sup>th</sup> TIF	7 – 15	
	AEA	September	France
		2002	
2008	73 <sup>rd</sup> TIF	6 – 14	
	Thessaloniki International Fair 6-14 9 2008 by HELEXPO	September	Italy
		2008	
2009	74 <sup>th</sup> TIF	5 – 13	
	Terronomo	September	India
		2009	
2010	75 <sup>th</sup> TIF	11 – 19	
	75	September	Hungary
	TIF NEW PROPERTY OF THE STO	2010	

	76 <sup>th</sup> TIF	10 – 18	
2011	AEO CONTRACTOR	September	Serbia
		2011	
	81 <sup>st</sup> TIF	10 – 18	
2016	<b>E</b> INSTA	September	Russia
		2016	
	82 <sup>nd</sup> TIF	9 – 17	
2017	Audving Bistean Decoadoving 947[9]2017	September	China
		2017	
	83 <sup>rd</sup> TIF	8 – 16	
2018	#6004 #6004MM07 #6004MM07 #6004MM07	September	USA
		2018	

Source: HELEXPO www.helexpo.gr

In recent years the institution has been strengthened and at the last three events the honoured countries at TIF have been the three most important geopolitical powers of the planet and potentially significant economic partners of Greece, namely Russia in 2016, China in 2017 and the USA in 2018. This is indicative of the importance and attention paid to the specific institution.

At this point it is worth noting the reference made to the 83<sup>rd</sup> TIF – at which the USA will be the 'Honoured Country' – made by US President Donald Trump during his joint press conference with Greek Prime Minister Alexis Tsipras, immediately following their meeting at the White House on 17 October 2017: "I am particularly happy

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

that the US will be the 'Honoured Country' at the Thessaloniki International Fair next year. It is a great opportunity for US enterprises to show their capabilities".

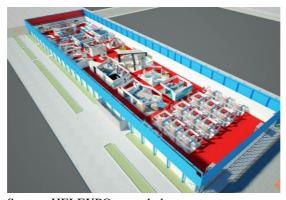
# THE CASE STUDY OF CHINA AS 'HONOURED COUNTRY' AT THE 82nd THESSALONIKI INTERNATIONAL FAIR

China had a meaningful presence at the 82nd TIF, hosted at the largest pavilion in the exhibition centre (pavilion 13). The Chinese participation consisted of 167 exclusively Chinese enterprises and organisations represented by 400 individuals, and it covered an area of 6000 square metres (Figure 2). The Chinese exhibition mission represented the most important sectors of the Chinese economy, which attracted the interest of Greek companies, as well as the broader public (HELEXPO: www.helexpo.gr).

Among the 167 Chinese companies and organisations participating in the 82nd TIF were 7 with global activity: China Cosco Shipping Corporation, China Development Bank, Shehua Group Corporation Limited, Huawei Technologies Co. Ltd, Zhongxing Telecommunication Equipment Corporation, State Grid Corporation of China, and Air China.

Figure 2. Design Plan, Pavilion 13: Chinese Participation.





Source: HELEXPO www.helexpo.gr

Furthermore, from the technology sector, apart from the ZTE Company, which is an international power in the telecommunications sector, participants included twenty three smaller high-tech companies from Shanghai. Lastly, as mentioned previously, the Chinese participation included China Development Bank – CDB, one of the largest development finance institutions in the world.

At the same time, in the framework of China being the 'Honoured Country' at the 82nd TIF, important one-day meetings were organised aiming towards promoting the prospect of business cooperation between Greece and China. These one-day meetings

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

provided Greek and Chinese companies with the opportunity to exchange views and to develop a discussion on investment opportunities offered by Greece in the sectors of energy, telecommunications, transports and new technologies in general.

Lastly, it should be mentioned that during the 82nd TIF a series of cultural events were held, such as the Art Troupe of Beijing Sport University (BSU) events, as well as the 'China at the NTNG' exhibition organised by the National Theatre of Northern Greece (HELEXPO: www.helexpo.gr).

Therefore, all of the above indicates that the Chinese participation as 'Honoured Country' at the 82nd TIF, had geopolitical and cultural dimensions, apart from the obvious financial dimensions.

#### RESEARCH METHODOLOGY

#### Framework – Research Identity

The aim of our research, as mentioned above, was to explore the tourism dimension of the 'Honoured Country' institution at TIF. This research included two parts, quantitative research on the one hand and qualitative research on the other. The survey sample for both parts of the research included representatives of the 167 Chinese companies participating in the 82<sup>nd</sup> TIF in the framework of the 'Honoured Country' concept, who were approximately 400 in number.

For the needs of the quantitative research a questionnaire was developed with 20 closed questions divided into 4 units, while for the needs of the qualitative research an interview guide was developed with ten open ended questions divided into three units. Our research was carried out from 7 to 17 September 2017. In total 116 questionnaires (response rate  $\approx 30\%$ ) and 20 interviews were collected.

#### **Sample Description**

A description of our sample is provided in the first part of our quantitative research. As far as the gender of our sample is concerned, it is split between male (56.9%) and female (43.1%). Most of the respondents are younger people. More specifically, 49,1% of the respondents are between 25 and 35 years of age, 34,5% are 36 to 50 years old, 8,6% are under the age of 25 and, lastly, 7,8% of our respondents are older than 50 years of age.

Furthermore, the biggest percentage of our sample are low-medium staff (60,4%), while 24.3% are directors / managers and 15,3% are top executives.

Finally, it should be mentioned that the business sectors represented by our sample vary greatly, covering a huge range of activities. More specifically, 34.6% of our respondents work in commerce, 18.8% come from the actual production sector, another 18.8% work in the science and technology sector, 14.3% work in the services industry, and, lastly, 13.5% come from various other business sectors.

It is thus made clear that our sample is indeed representative, as it clearly depicts the features of our research population.

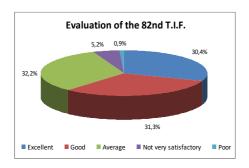
#### RESEARCH FINDINGS

#### Participation In The 82nd Tif

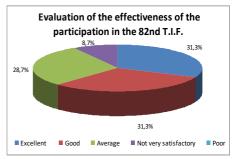
In the second part of our research an effort is made to examine the opinions and perspectives of the participants in the 82nd Thessaloniki International Fair. Our respondents evaluated the 82nd TIF very positively. More specifically, about sixty two percent (62%) of our respondents were very positive (Figure 3). Our respondents gave almost the same positive reply when asked about the effectiveness of their participation in the 82nd TIF, with 62% positive reactions (Figure 4).

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

Figure 3. Evaluation of the 82nd TIF



**Figure 4.** Evaluation of the effectiveness of the participation in the 82nd T.I.F.



As a result of the qualitative research, our respondents pointed out that, "(TIF is) very diversified and a very good platform to communicate with many people". Most of the respondents appreciated the fact that there were many visitors at the fair, but they did not like that they were not professionals.

#### Visit To Thessaloniki

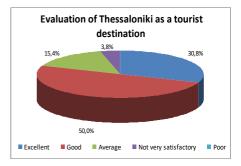
In the third part of our research, the participants are asked to express their opinion about the city of Thessaloniki, from a visitor's point of view. It is interesting to see that a high percentage of our respondents said that they visited either touristic archaeological sites (33%) or restaurants and bars of Thessaloniki and the broader region (24%) during their stay in Thessaloniki. A high percentage, coming to twenty percent (20%), replied that they did some shopping in the area. It should also be noted that many people decided to visit entertainment venues, such as clubs, etc. (10%) (Figure 5).

When we asked these people to rate Thessaloniki as a tourist destination, their replies were very positive, as more than eighty one percent (81%) rated Thessaloniki as a very good or good tourist destination. On the contrary, only 3.8% of respondents made a negative evaluation of the city of Thessaloniki (Figure 6).

**Figure 5.** Which of the following did you visit/do during your stay in Thessaloniki



**Figure 6.** Evaluation of Thessaloniki as a tourist destination

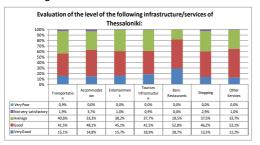


The qualitative research showed that almost all of the interviewees appreciated the beautiful scenery and the proximity of the city to the seafront: "I like the scenery, the seafront and the clean air". What's more, local food, vivid nightlife and archaeological sites are indisputably attractive aspects of the city for Chinese tourists. As one of our respondents pointed out, "the nightlife is so cool and the food is amazing".

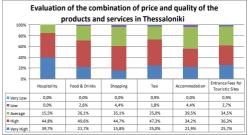
We also asked questions with regards to the infrastructure of Thessaloniki and the replies we got were mostly positive. More specifically, all questions on sub-categories in the infrastructure section (Transportation, Accommodation, Entertainment, Tourism Infrastructure, Bars-Restaurants, Shopping, Other Services), acquired positive reactions (good or very good) (Figure 7). The same positive image was given by our respondents with regards to the combination of prices and quality of the products and services in Thessaloniki, which were mostly rated as high or very high and in some cases average (Figure 8).

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

**Figure 7.** Evaluation of the level of the following infrastructure/services

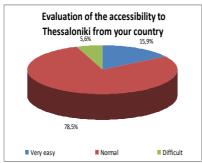


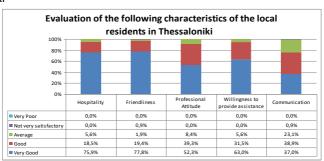
**Figure 8.** Evaluation of the characteristics of the local residents in Thessaloniki



Our respondents evaluated the accessibility to Thessaloniki from their country as normal with 79% (Figure 9). The conclusion we came to after examining the replies to this particular question was that accessibility for a traveller visiting Greece from such a distant country, i.e. China, is considered normal, regardless of whether they arrive in Greece via some European capital or be it the European capital itself that is being visited. This is usually the case for trips as long as that from China to Europe.

**Figure 9.** Evaluation of accessibility to Thessaloniki from your country





**Figure 10.** Evaluation of the following characteristics of the local residents in Thessaloniki

When we asked our visitors to rate the actual local residents of the city of Thessaloniki, most considered the residents of Thessaloniki to be hospitable, friendly and very willing to provide assistance (Figure 10).

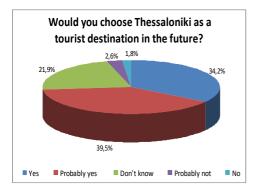
#### Opinion Of Thessaloniki As A Tourist Destination

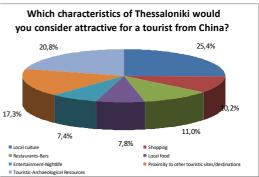
In the fourth part of our research, the participants are asked about their opinion of Thessaloniki as a destination for tourism. To our question on whether they would choose Thessaloniki as a tourist destination more than 74%, were rather positive (yes and probably yes), while on the other hand the percentage of the respondents providing a negative reply (no and probably no) is less 5% (Figure 11).

**Figure 11.** Would you choose Thessaloniki as a tourist destination in the future?

**Figure 12.** Which characteristics of Thessaloniki would you consider attractive for a tourist from China?

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)



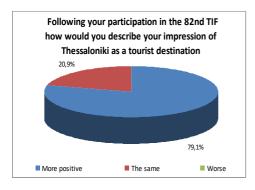


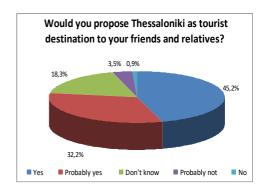
The most attractive characteristics of Thessaloniki for tourists from China are: The local culture, with 25%, the tourism and archaeological resources, with 21%, and the proximity to other tourist sites/destinations, with 17% (Figure 12).

The qualitative research showed that many of the interviewees were very positively disposed towards the idea of visiting Thessaloniki again. As one respondent characteristically highlighted, "Chinese people only know Athens and Santorini. Thanks to TIF, more and more Chinese people are getting to know Thessaloniki as well".

**Figure 13.** Following your participation in the 82nd TIF, how would you describe Thessaloniki as a tourist destination?

**Figure 14.** Would you propose Thessaloniki as tourist destination to your friends and relatives?





We asked our Chinese visitors to describe their impression of Thessaloniki as a tourist destination after their participation in the 82nd TIF, and it is interesting to see that more than 79% found Thessaloniki better than they expected (Figure 13). Positive replies exceeded 77% to our question on whether they would recommend Thessaloniki as a tourist destination to their friends and relatives (Figure 14).

Responses were clearly positive to that question, as during our qualitative research respondents informed us that: "I have already posted many photos of the city on Facebook and my friends are excited about my travel". This shows that our respondents had already communicated their personal experience from the city to friends and relatives through social media.

#### CONCLUSIONS

Based on our central working hypothesis, which concerned the broadening of the multiple roles of the 'Honoured Country' concept at TIF, and the broadening of its effect on the tourism development of Thessaloniki, we promoted the multiple aspects of this institution, from its basic financial dimension, to its geopolitical, cultural and tourism dimensions.

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

To start off with, we should mention that, as we already know, trade fairs have always had, and will continue to have, a significant effect on tourism in their host city. In fact, at present fairs hold a powerful position as a product on the global tourism market, having created the autonomous MICE sector (as it is called).

The MICE sector is one of the most rapidly growing tourism industry sectors on a global level. In fact, the contribution of exhibitions and other related professional events on tourism has attracted international interest, both from researchers, as well as from those responsible for outlining policy in the tourism sector.

The case of Thessaloniki records a grand tradition in organising exhibitions. Exhibition activity in the city has already recorded 90 years of history, as it moves alongside the history of the city itself. In fact, interaction between the Fair and the city is evident on many levels, among which is tourism.

The concept of the 'Honoured Country' at Thessaloniki International Fair – a relatively recent institution (it began in 1998), which is an evolution of official state participations – has multiple aspects.

The concept of the 'Honoured Country' at the Thessaloniki International Fair can presently have significant tourism impact for the city of Thessaloniki, as, according to the research results:

- 74% of the Chinese participants in the 82nd TIF would choose Thessaloniki as a tourist destination in the future.
- 77% would recommend Thessaloniki as a tourist destination to friends and relatives.

In conclusion, it is safe to say that the concept of the 'Honoured Country' at TIF can help Thessaloniki open up to new tourist markets, such as China.

One could say that TIF-HELEXPO's adoption of an internationalisation strategy as regards exhibition activity, combining the modernist economic – national prestige model ('Honoured Country' institution) with the post-modern model encountered in

contemporary international practices (Hosted Buyers' Programme) amidst the financial crisis, has provided results that, in combination, further strengthen the tourism and, ultimately, the financial dynamism of Thessaloniki.

#### **REFERENCES**

- Boo, S., Koh, Y., & Jones, D. (2008). An exploration of attractiveness of convention cities based on visit behavior. *Journal of Convention & Event Tourism*, Vol. 9(4), pp. 239-257.
- Campiranon, K. & Arcodia, C. (2007). Market Segmentation in Time of Crisis: A Case Study of the MICE Sector in Thailand, *Journal of Travel & Tourism Marketing (The Haworth Press)*, Vol. 23, pp. 151 161.
- Cecil, A. K., & Sperstad, J. (2015). Investigating the Hosted-Buyer Model From the Buyer Perspective: An Exploratory Study. *Journal of Convention & Event Tourism*, Vol. 16(4), pp. 298-309.
- City of Edmonton, (2010). Exploring an Edmonton bid to host a World EXPO: a Conceptual Report, City of Edmonton.
- Han, H., & Verma, R. (2014). The future of tradeshows: Evolving trends, preferences, and priorities. Cornell Hospitality Report, Vol. 14(13), pp. 6-19.
- Hankinson, G. (2005). Destination brand images: a business tourism perspective. *Journal of Services Marketing*, Vol. 19(1), pp. 24-32.
- Hekimoglou, E. & Roupa, E. (2000). 75 Years T.I.F. 1975-2000. T.I.F. S.A. Thessaloniki.
- Hekimoglou, E. (2005). *The world's Next Business Gate HELEXPO Countries*. HELEXPO S.A., Thessaloniki
- Historical Archives of TIF-HELEXPO SA 1926-2017
- Hultsman, W. (2001). From the eyes of an exhibitor: Characteristics that make exhibitions a success for all stakeholders. *Journal of Convention & Exhibition Management*, Vol. 3(3), pp. 27-44.
- Jin, X., Bauer, T., & Weber, K. (2010). China's second-tier cities as exhibition destinations. *International Journal of Contemporary Hospitality Management*, Vol. 22(4), pp. 552-571.
- Jin, X., Weber, K., & Bauer, T. (2013). Dimensions and perceptional differences of exhibition destination attractiveness: The case of China. *Journal of Hospitality & Tourism Research*, Vol. 37(4), pp. 447-469.

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

- Kokkosis, H. & Tsartas, P. & Griba, E. (2011). Special and alternative forms of tourism. Demand and supply of new tourism products. Athens: Kritiki S.A.
- Kourkouridis D, Dalkrani V., Pozrikidis K., Frangopoulos Y. (2017a). Hosted Buyers Program (H.B.P.) Tourism Development & City TIF-HELEXPO H.B.P. for the Period 2014-2016, In Katsoni, V. and Velander, K. (Eds.) *Innovative Approaches to Tourism and Leisure*, Fourth International Conference IACuDiT, Athens 2017, Series: Springer Proceedings in Business and Economics pp. 537-551.
- Kourkouridis D., Dalkrani V., Pozrikidis K., Frangkopoulos, Y. (2017b). Familiarisation Trip Fam Trip; An Effective Tool for Touristic Promotion and Development. The Case of the Fam Trips organized by TIF-HELEXPO in the context of the International Tourism Exhibition "Philoxenia 2016" & "Philoxenia 2017", *Journal of Tourism Research*, Volume 16, June 2017, pp 235-244
- Kourkouridis, D., Fragopoulos, G., Karanikolas, N. and Stergios, S. (2016). Trade fair and City: A Relation under Negotiation. The Case of Thessaloniki International Fair. Proceedings of the 14th International Conference of European Regional Studies Association (ERSA), Greek Brunch, Athens, Turkey: 24-25 June 2016.
- Lee, C.K., Song, H.J. & Mjelde, J.W. (2008). The forecasting of International Expo tourism using quantitative and qualitative techniques, *Tourism Management*, Vol. 29, pp. 1084 1098.
- Lee, M. J., & Lee, S. (2014). Subject areas and future research agendas in exhibition research: visitors' and organisers' perspectives. *Event Management*, Vol. 18(3), pp. 377-386.
- Papadimitriou, E. and Frangopoulos, I. (2018). *Environmental Inequality,* Space, Cultural Representations and Social Practices, Thessaloniki: Tziolas.
- Pozrikidis, K. (2013). Fair Stories. T.I.F.-HELEXPO S.A., Thessaloniki
- Pozrikidis, K. (2014). *Magic Images: Thessaloniki International Fair*. T.I.F.-HELEXPO S.A., Thessaloniki
- Richards, G. & Wilson, J. (2004). The Impact of Cultural Events on City Image: Rotterdam, Cultural Capital of Europe 2001, *Urban Studies*, Vol. 41 (10), pp. 1931 1951.

- Rittichainuwat, B., & Mair, J. (2012). Visitor attendance motivations at consumer travel exhibitions. *Tourism Management*, Vol. 33(5), pp. 1236-1244.
- Rubalcaba-Bermejo, L., & Cuadrado-Roura, J. R. (1995). Urban hierarchies and territorial competition in Europe: exploring the role of fairs and exhibitions. *Urban studies*, Vol. 32(2), pp. 379-400.
- Seebaluck, V., Naidoo, P., & Ramseook Munhurrun, P. (2015). Prospects and Challenges of Business Tourism: A Case of Mauritius. *Review of Business & Finance Studies*, Vol. 6(3), pp. 45-55.
- Swarbrooke, J. & Horner, S. (2001). *Business Travel and Tourism*, Oxford: Butterworth-Heinemann.
- Wu, R. & Zhang, M. (2013). Research on the Tourism Effect and Marketing Strategy of Convention & Exposition Industry: A Case Study of Shenzhen City of China, *Journal of Service Science and Management*, Vol. 6, pp. 151 – 159.
- Zhang, L., Qu, H., & Ma, J. (2010). Examining the relationship of exhibition attendees' satisfaction and expenditure: The case of two major exhibitions in China. *Journal of Convention & Event Tourism*, Vol. 11(2), pp. 100-118.

**Dimitris Kourkouridis** (kourkouridis@iee.org.gr) is an Engineer of Planning and Regional Development, holding one Master's Degree in Geography and Cartography and one in Transport Planning and Management. He is now preparing his PhD research on 'The Socio-Spatial Dimension of Exhibitions, the Host Cities and their Interactive Dynamics – The Case Study of Thessaloniki' at Aristotle University of Thessaloniki. See also: <a href="http://kourkouridis.webpages.auth.gr/">http://kourkouridis.webpages.auth.gr/</a>

Vicky Dalkrani (dv@helexpo.gr) is an MBA graduate with considerable experience in Business Administration on an International level. She is highly skilled in liaising with European and local customers. She has been the Project Management of various field exhibitions and the combined experience she has gained through her involvement in European co-funded programmes has proved to be an asset for the assumption of higher administrative tasks

Volume 14, Number 2, pp. 30-56 UDC: 338.48+640(050)

**Kyriakos Pozrikidis** (kp@helexpo.gr) is a graduate of the School of Economics of Aristotle University of Thessaloniki and holds a post-graduate degree in Business Administration (MBA) from the University of Wales. He holds a PhD from the University of Macedonia and his dissertation was titled 'Perceivable Success Factors and Expected Impact of World Expositions (EXPO): The Case of Thessaloniki'

Yannis Frangopoulos (yfrago@plandevel.auth.gr) is Assistant Professor of Sociology of Space at the Department of Engineering, Planning and Development at Aristotle University of Thessaloniki-Greece. His research interests focus on sociological and anthropological analysis of urban and rural space. His socio-spatial approaches are grounded in qualitative and quantitative methods. See also: <a href="http://auth.academia.edu/FrangopoulosYannis">http://auth.academia.edu/FrangopoulosYannis</a>